



La Pine Sports Academy (LPSA) Refund Policy

Effective for all programs and seasons

At La Pine Sports Academy, we understand that situations can change. The following policy outlines how refunds are handled to ensure fairness and sustainability for our programs.

Registration Fees

- A **full refund** will be issued if a request is made **prior to the close of registration**, minus any non-refundable processing fees charged by the registration platform.
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After Registration Closes

- Refund requests made **after registration closes but before teams are formed** may be eligible for a **partial refund**, at the discretion of LPSA.
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After Teams Are Formed / Season Begins

- Once teams have been formed or the season has started, **no refunds will be issued**, except under the following circumstances:
 - Verified medical injury preventing participation
 - Relocation outside the area
 - Other extenuating circumstances reviewed on a case-by-case basis
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Uniforms & Equipment

- Once a player's **uniform has been ordered, no refunds will be issued** for any portion of the registration fees associated with that participant.
 - Uniforms, apparel, and equipment are **non-refundable** once ordered.
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Weather, Air Quality, and Uncontrollable Events

- **No refunds will be issued** for cancellations, delays, shortened seasons, or schedule changes due to:
 - Weather conditions
 - Poor air quality (AQI)
 - Wildfires or smoke
 - Field closures
 - Government or school district decisions
 - Any other circumstances outside of LPSA's control
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Program Cancellations

- If LPSA cancels a program entirely, participants may receive a **full or prorated refund**, depending on timing and expenses already incurred.
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Non-Refundable Items

The following are **non-refundable**:

- Uniforms and apparel
 - League or governing body fees
 - Equipment purchases
 - Administrative and processing fees
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Refund Request Process

- All refund requests must be submitted in writing to:
info@lapinesports.com (*update if needed*)
 - Please include:
 - Participant name
 - Program registered for
 - Reason for request
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Processing Time

- Approved refunds will be processed within **7–14 business days**.
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Agreement

By registering for an LPSA program, you acknowledge and agree to this refund policy.